



# Emergency Home Repair



We make repairs that remove urgent emergency health and safety hazards and that address physical accessibility barriers.

## Who is eligible?

You may be eligible for the program if you own and occupy your home and are:

- 62 years of age or older, 60 for HCCBG.
- handicapped or disabled.
- a single parent/guardian with small dependent children.
- living with five or more people in your household including three small dependent children.

In addition to the above:

- gross annual household income (before taxes) must fall **BELOW** the limits established for the program. Please see the back panel for income eligibility limits.

## How do I apply?

Call MHO at 254-4030 to request an application or visit our office at 64 Clingman Ave, Suite 101 in Asheville.

## What happens after I return my application?

Your application and supporting materials will be reviewed and verified. If you are determined eligible, the Home Repair Coordinator will assess your home and decide which repairs can be made. The intent of the program is to correct the most critical problems that present an immediate threat to your life, health or safety.

## How long will I wait before repairs are made?

Applicants are served on a first come, first served basis. Your wait will depend on the availability of funding, the number of people requesting our services, and the availability of our staff. It could be a few days or a few months before any repairs are made. If your repair is deemed an extreme emergency, it may be prioritized. Extreme emergencies generally include no heat in winter, no water, electrical problems that pose a threat of fire, and raw sewage.

## What types of repairs are eligible?

### Accessibility

- *small porch and stair repair and replacement*
- *handrail/grab bar repair and installation*
- *wheelchair ramp construction*

### Electric

- *mounted light fixture, outlet, switch, fuse and breaker box repair and replacement*

### Furnaces

- *furnace or delivery system repair*

### Plumbing

- *water line and drain pipe repair and replacement*
- *sink and toilet repair and replacement*
- *water heater repair and replacement*

### Roof

- *roof replacement*
- *critical leak repair*

### Ineligible items

- *siding installation*
- *window or door replacement*
- *storm window and door installation*
- *gutter installation or replacement*
- *insulation installation*
- *painting and other cosmetic work*
- *mobile home underpinning*
- *mobile home hook-ups*
- *yard work*
- *general cleaning*
- *floor finishing (linoleum, carpet, etc.)*
- *septic system installation*
- *well drilling*



United Way of Asheville  
and Buncombe County



This is an Equal Opportunity  
Program. Discrimination is  
prohibited by Federal Law

Household Size	Maximum Gross Annual Income
1	\$25,100
2	\$28,650
3	\$32,250
4	\$35,800
5	\$38,700

**\*Inquire for larger family sizes**

MHO does not condone the use of drugs or alcohol among its employees, subcontractors, or volunteers. Nor do we tolerate any form of sexual or racial harassment. We ask all our clients to respect this code of conduct. Our employees, subcontractors, and volunteers reserve the right to leave any site where there is use of drugs or alcohol, or there is a threat to their well being due to sexual or racial harassment.

**Mountain Housing Opportunities, Inc.**  
**64 Clingman Avenue, Suite 101, Asheville, NC 28801**  
**828-254-4030, [www.mtnhousing.org](http://www.mtnhousing.org)**